

TRANSCRIPT PREPARED BY THE CLERK OF THE LEGISLATURE
Transcriber's Office

February 14, 2000 LB 1018

I don't believe the dealer can say, but I'm only going to pay a certain amount for the work. What you're entitled to is to have whatever needs to be done, done to that vehicle at no cost to you, unless it's one of those big repairs where they say we will be responsible up to a certain amount. But let's say it's one of those that is completely covered. Then, whatever franchisee, who sells the vehicle that you purchased, charges the dealer has got to pay. Now suppose that dealer says, well, I want to contest that, I think that's too much. Then you've got an argument between the dealer you had to work through to get the car, the argument is between that dealer and the one who did the repairs, and you're without a car. So then they've got to settle their dispute now before you can get your car. And this is helping the consumer? When Senator Dierks said some of these dealers are having trouble staying in business and we got to help them, you're not going to help them out of my pocket. I want dealers to stay in business so much that I'm going to give them money that I wouldn't have to give them ordinarily? Who in this body would not go buy gasoline for a dollar and a nickel if they could in place of paying \$1.41 now? And they say, well, if you buy this \$1.41 gasoline that's going to the Americans, but if you buy that dollar and a nickel gasoline some of that's going to the Iraqis and the Iranians. So you say, oh, I'm patriotic, so I'm going to go buy...I'm going to pay \$1.41 a gallon rather than \$1.05. That's what these merchants and others who want to gouge you will tell you. They talk about competition being for the purpose of letting the market determine the cost or the price, but when we come to this, a major purchase that a person or a family will make, you're going to build in all kind of pitfalls and problems for that person or the family to help these dealers? They chose to go into that line of work, just like farmers chose to go into farming. Farmers are not protected to this extent. I don't know of any industry which is protected to this extent. And, as the way things are done changes, technology and the movement forward of science and commerce, you cannot have a horse and buggy methodology protected by the state to protect those who want to continue horse and buggy work...

SENATOR CROSBY: One...one minute.

SENATOR CHAMBERS: ...so that you won't buy a vehicle that's